



**Work From Home ('WFH') &  
Work From Anywhere ('WFA')  
Possible now !!!**



**New DoT guidelines for  
#IT #ITES #BPO #BPM #KPO**

*Caerus3 Advisors*

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# New DoT Guidelines



- ❑ No Registration requirement for OSP
- ❑ BPO , ITES and BPM Companies no longer part of OSP guidelines
- ❑ Requirements such as
  - Security deposits or Bank Guarantees,
  - requirement for Static IPs,
  - Publication of Network Diagram,
  - Other penal provisions have also been removed
- ❑ Greater flexible working environment such as remote agent and multiple domestic OSP centre interconnectivity thereby allowing
- ❑ BPO, ITES and BPM Companies to operate from WFH or WFA
- ❑ Security obligations for Voice based OSP to continue

For Further information, please feel free to reach out to

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